

GETTING STARTED

COPY CUSTOMIZED DEVICE BEHAVIOUR

Overview

When you add or edit an Interop Certified Plus device you have the option to copy the Customized Behaviour Settings from another Interop Certified Plus device. Copying the customized device behaviour means that all the customized settings of the source device will be copied to the destination device.

Used Terms

Source device - the device from which the settings are copied.

Destination device - the device to which the settings are copied.

Minimal requirements for copy customized device behaviour

- both the source and destination devices are Interop Certified Plus devices;
- both the source and destination devices are of the same brand and model;
- at least one similar device is already present and configured for the customer.

How to access the Copy customized device behaviour feature?

Create a new device via the Company panel

Step 1.

- choose the device's brand;
- choose the device's model;
- enable provisioning and enter the device's mac address;

Step 2.

- enter the device's name;
- optional: enable and configure IP whitelist and Hotdesking functions;

Step 3.

- enter line(s) name(s);
- optional: assign to Extension(s);

Step 4.

- tap Customize Device Behaviour.

Edit an existing device:

- tap Customize Device Behaviour.

Important: The segment 'Copy device behaviour' will only automatically appear for the companies where the option 'Customize Device Behaviour' has been used at least one time before. For the companies where the 'Customize Device Behaviour' option has never been used, you will first need to edit and save at least one Interop Certified Plus device to activate copying customized device behaviour feature. By doing so, you will make this and other IC+ devices in the company recognize the feature and the segment 'Copy device behaviour' will become automatically available.

Copying customized device behaviour

Provided that the mandatory requirements are met, the 'Copy device behaviour' segment will automatically appear after you tap 'Customize Device Behaviour' button.

COPY DEVICE BEHAVIOUR

COPY DEVICE BEHAVIOUR FROM ANOTHER DEVICE

Copy from
Select an item

Please note: When copying the configuration from a device with multiple lines to a device with less lines, the remaining lines will not be copied.

When your extension is configured as a BLF key in the other device, we should:
Copy the key(s) unchanged

Copies the BLF keys without changes, including the key(s) that point to your extension(s).

Copy

From the dropdown, choose the **device** you would like to copy customized device behaviour from:

Copy from

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In this dropdown only the Interop Certified Plus devices of the same brand and model are displayed.

Note: When copying the configuration from a device with multiple lines to a device with less lines, the remaining lines will not be copied.

Next, choose the **scenario** you would like to apply to copy the BLF keys from the source device. This option becomes available only after the source device is selected.

When your extension is configured as a BLF key in the other device, we should:

Copy the key(s) unchanged

The following scenarios are available:

| |
|---|
| Copy the key(s) unchanged |
| Leave the key(s) empty |
| Swap the key(s) with the extension(s) of the other device |
| Remove the key(s) and shift all other keys up |

| Scenario | Description |
|---|--|
| Copy the key(s) unchanged | Copies the BLF keys without changes, including the key(s) that point to your extension(s). |
| Leave the key(s) empty | Leaves the BLF key(s) pointing to your extension(s) unconfigured. |
| Swap the key(s) with the extension(s) of the other device | Swaps the BLF key(s) pointing to your extension(s) with the extensions of the device you are copying from. |
| Remove the key(s) and shift all other keys up | Removes the BLF key(s) pointing to your extension(s) and shifts up the now empty key(s). |

Examples

1. Copy the key(s) unchanged (default option):

Source device:

line 1 - extension 100

line 2 - extension 500

BLF button 1 - BLF extension 200, line #1

BLF button 2 - Speed dial extension 400, line #2

| ← BACK TO GRID | Source device | | | | | CANCEL CHANGES | SAVE CHANGES |
|--------------------------------|---------------|-----------------|-------|-------------------------------------|--------|--------------------------------|------------------------------|
| Button | Type | Value | Label | Pick up code | Line # | | |
| Page 1 | | | | | | | |
| Button 1 | BLF | Ext 200 200 | 200 | <input checked="" type="radio"/> No | 1 | | |
| Button 2 | Speed dial | Ext 400 B 400 | 400 | | 2 | | |

Destination device:

line 1 - extension 150

line 2 - extension 550

BLF button 1 - BLF extension 200, line #1

BLF button 2 - Speed dial extension 400, line #2

| ← BACK TO GRID | Destination device | | | | | CANCEL CHANGES | SAVE CHANGES |
|--------------------------------|--------------------|---------------|-------|-------------------------------------|--------|--------------------------------|------------------------------|
| Button | Type | Value | Label | Pick up code | Line # | | |
| Page 1 | | | | | | | |
| Button 1 | BLF | Ext 200 200 | 200 | <input checked="" type="radio"/> No | 1 | | |
| Button 2 | Speed dial | Ext 400 400 | 400 | | 2 | | |

2. Leave the key(s) empty

Source device:

line 1 - extension 100

line 2 - extension 500

BLF button 1 - BLF extension 200, line #1

BLF button 2 - Speed dial extension 400, line #2

| ← BACK TO GRID | Source device | | | | | CANCEL CHANGES | SAVE CHANGES |
|--------------------------------|---------------|-----------------|-------|-------------------------------------|--------|--------------------------------|------------------------------|
| Button | Type | Value | Label | Pick up code | Line # | | |
| Page 1 | | | | | | | |
| Button 1 | BLF | Ext 200 200 | 200 | <input checked="" type="radio"/> No | 1 | | |
| Button 2 | Speed dial | Ext 400 B 400 | 400 | | 2 | | |

Destination device:

line 1 - extension 150

line 2 - extension 400

BLF button 1 - BLF extension 200, line #1

BLF button 2 - (removed)

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| Button | Type | Value | Label | Enable Pick up code | Line # | |
|----------|------|---------------|-------|-------------------------------------|--------|---|
| Page 1 | | | | | | |
| Button 1 | BLF | Ext 200 200 | 200 | <input checked="" type="radio"/> No | 1 | 1 |
| Button 2 | Off | | | | | |

3. Swap the key(s) with the extension(s) of the other device

Source device:

line 1 - extension 100

line 2 - extension 500

BLF button 1 - BLF extension 200, line #1

BLF button 2 - Speed dial extension 400, line #2

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| Button | Type | Value | Label | Pick up code | Line # | |
|----------|------------|-----------------|-------|-------------------------------------|--------|---|
| Page 1 | | | | | | |
| Button 1 | BLF | Ext 200 200 | 200 | <input checked="" type="radio"/> No | 1 | 1 |
| Button 2 | Speed dial | Ext 400 B 400 | 400 | | 2 | 2 |

Destination device:

line 1 - extension 150

line 2 - extension 400

BLF button 1 - BLF extension 200, line #1

BLF button 2 - Speed dial extension 500, line #2

Note that in this scenario the field 'Label' for BLF button 2 - Speed dial extension 500, line #2 will be empty in the destination device after copying.

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| Button | Type | Value | Label | Enable Pick up code | Line # | |
|----------|------|---------------|-------|-------------------------------------|--------|---|
| Page 1 | | | | | | |
| Button 1 | BLF | Ext 200 200 | 200 | <input checked="" type="radio"/> No | 1 | 1 |
| Button 2 | BLF | Ext 500 500 | | <input checked="" type="radio"/> No | 2 | 2 |

4. Remove the key(s) and shift all other keys up

Source device:

line 1 - extension 100

line 2 - extension 500

BLF button 1 - BLF extension 200, line #1

BLF button 2 - Speed dial extension 400, line #2

BLF button 3 - BLF extension 700, line #1

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| Button | Type | Value | Label | Enable Pick up code | Line # | |
|----------|------------|---------------|-------|-------------------------------------|--------|---|
| Page 1 | | | | | | |
| Button 1 | BLF | Ext 200 200 | 200 | <input checked="" type="radio"/> No | 1 | 1 |
| Button 2 | Speed dial | Ext 400 400 | 400 | | 2 | 2 |
| Button 3 | BLF | Ext 700 700 | 700 | <input checked="" type="radio"/> No | 1 | 1 |

Destination device:

line 1 - extension 250

line 2 - extension 400

BLF button 1 - BLF extension 200, line #1

BLF button 2 - BLF extension 700, line #1

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| Button | Type | Value | Label | Enable Pick up code | Line # | |
|----------|------|---------------|-------|-------------------------------------|--------|---|
| Page 1 | | | | | | |
| Button 1 | BLF | Ext 200 200 | 200 | <input checked="" type="radio"/> No | 1 | 1 |
| Button 2 | BLF | Ext 700 700 | 700 | <input checked="" type="radio"/> No | 1 | 1 |
| Button 3 | Off | | | | | |

Finish by clicking the 'Copy' button.

After the copying process is finished, the customized device behaviour can be adjusted in the destination device. To finish the customization of the device behaviour press 'Save changes' button on top right of the page.

Editing both the source and destination devices as well as editing their customized behaviour after the copy procedure is finished will not have any impact on the corresponding destination and/or source device.