GETTING STARTED
VAMOS

Overview

Vamos is a sim-only subscription which allows you to integrate your fixed telephony into your mobile phone. With the Vamos App you are in charge of your PBX and even the possibility to check your colleagues presence.

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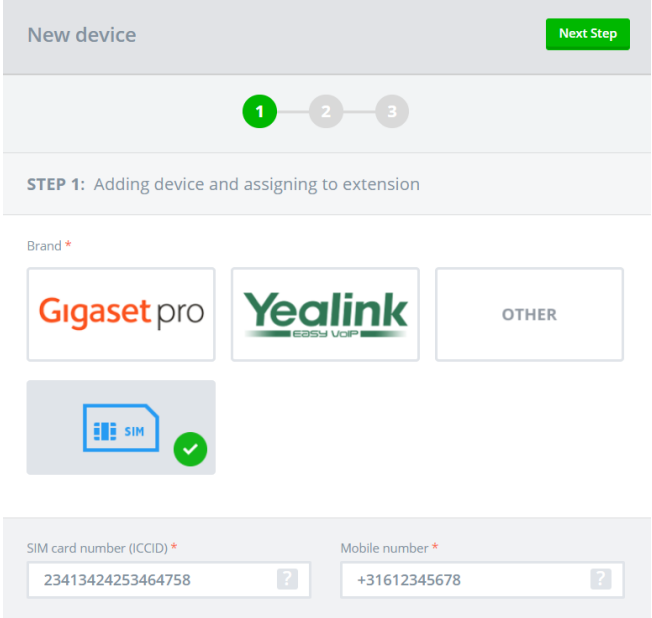
1. Add Sim card

2.1 Create new device

When you have requested a new sim card, the mobile number will be added to the company automatically after you **create a new device**.

Go to your Company Panel and click on **'Devices'**. On the right top of your screen you can see 'Add new device' and select **Sim Card**.

Now you are able to fill in the Sim card number and Mobile number and press '**Next Step**'.
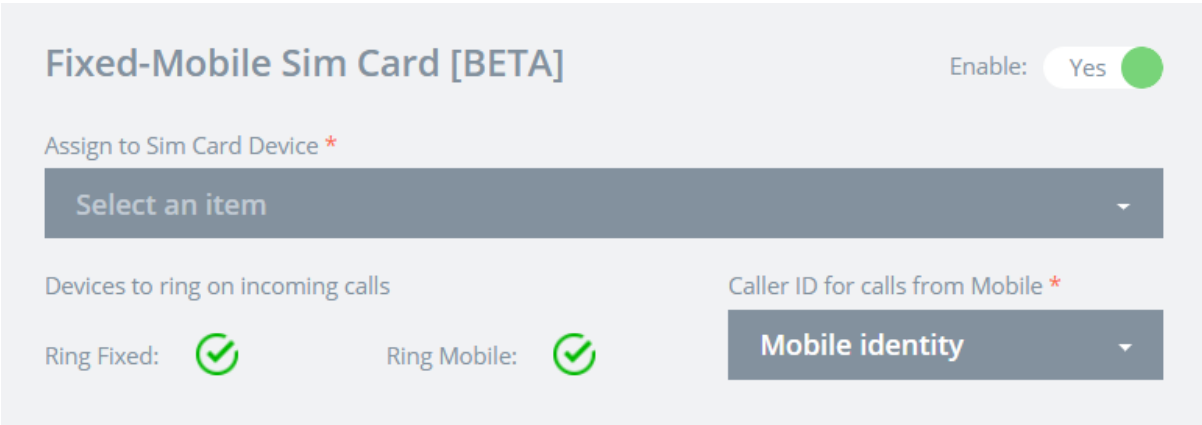
Please fill in a name for the device, assign to a user and press **'Create'**.

2.2 Activate Vamos for the user

Click in the left menu on **'Extension'** and click on the edit icon on the right side of the user. Now scroll down until you see 'Fixed-Mobile Sim Card' and switch **'Enable'** to Yes. Now you are able to select the sim card you just added. All other options are also possible to change in the **Vamos-app**.
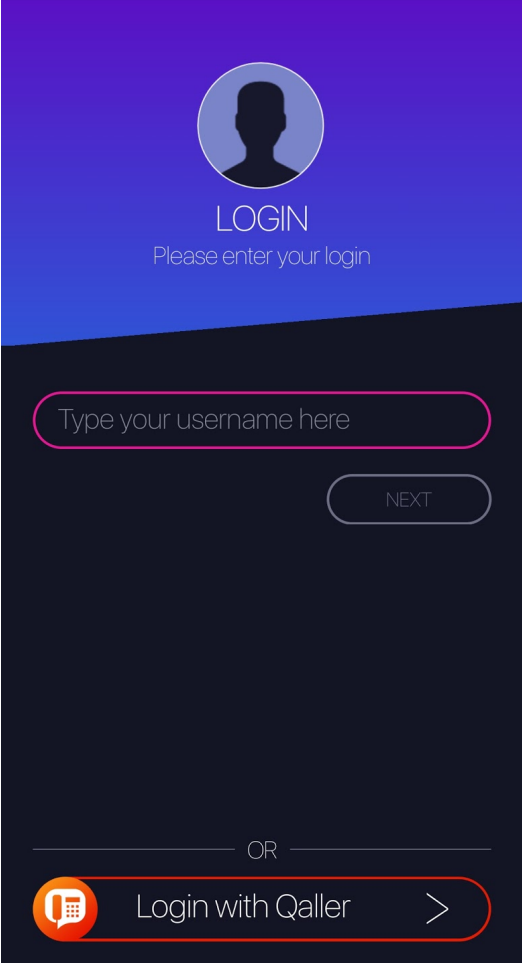
2. Installing the app

The **Vamos App** is available for Android and iOS. Go to the App store on the phone and search for Vamos. You are now able to download the app. It's also possible to **download** it through our website: https://vamos.tech

2.1 Login with user credentials

At the login screen you can fill in your **username**. After filling in your username you can press **'Next'** and then you can fill in your password. If you don't have your username or password, you can find those in the **Company Panel**. If you don't have the rights to access the Company Panel, you can ask your **administrator**.

2.2 Login with Qaller-app

If you have installed the Qaller-app you can easily login by pressing on '**Login with Qaller**'. After clicking on the button, the Qaller-app will open. After successfully logged in you will be redirected to the **Vamos app** again. Please note that you need to be logged in the Qaller-app.

LOGIN
Please enter your login

Type your username here

NEXT

OR

Login with Qaller >

3. Overview app

3.1 Phonebook

In the Phonebook option you will find all users within your company. You can dial your **colleagues** by pressing on them. Besides calling your colleagues, you are able to see the **presence**.

3.2 Advanced

The Advanced button in the app is linked to the Qaller-app to take control over your **PBX settings**. For more information about the **Qaller-app**, please visit our website: https://qallerapp.com
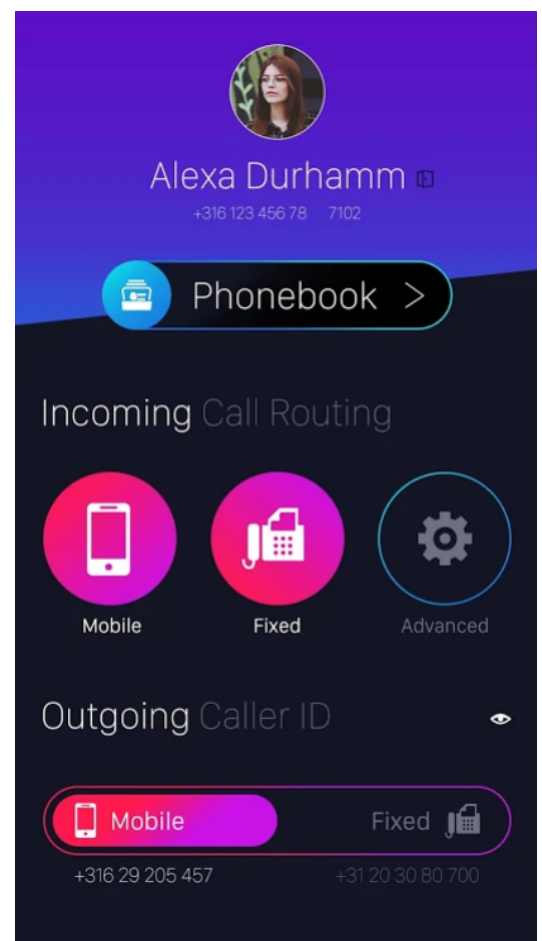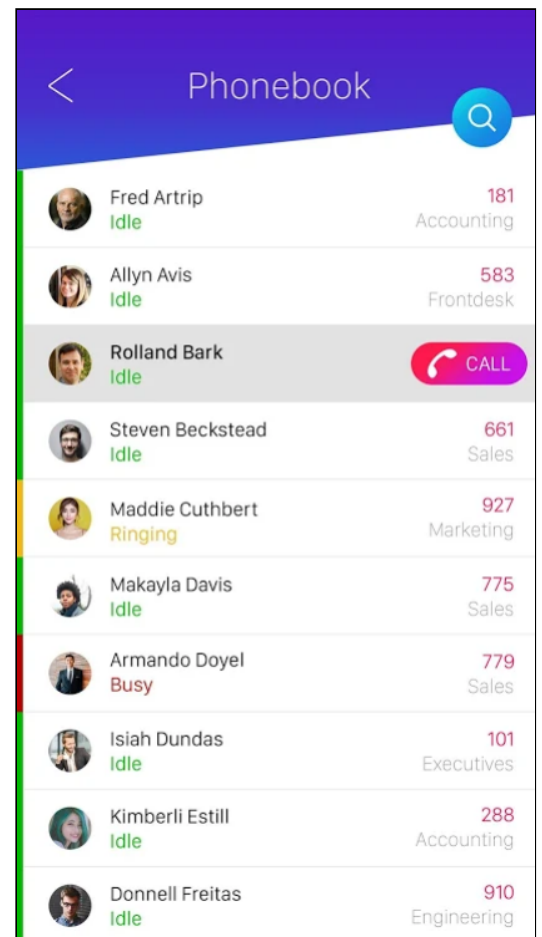
3.3 Incoming call routing

With the Incoming call routing you will have the option to ring your mobile phone, fixed device or even both. If you don't have the possibility to press **Fixed**, then your extension is not assigned to a fixed device.

3.4 Outgoing Caller ID

For outgoing calls you are able to change the outgoing **Caller ID** through the **Vamos App**. Depending on the settings on the PBX you can either call with one or more fixed phone number(s), which you can select from the drop down list, or with your mobile number. In the **company panel** the list of fixed numbers the user can choose from can be edited.

Want to call **anonymous**? Just press the eye on the right side and toggle anonymous. All changes are directly active.

4. Call actions

4.1 Transfer

During a call you are able to start the **Vamos app**. If you want to transfer the call to another colleague, press the 'Transfer' button. Now the **phonebook** will open and you are able to see the **presence** of your colleagues and after clicking on the colleague a second call is setup. Transfering the call is possible to press again **'Transfer'**.

4.2 Call Recording

If you have **Call Recording** enabled, you are able to Record the call by pressing 'Record'. Now your call is being recorded and after the call you can **download** or listen the recording in your Company Panel or User Panel.

4.3 Hold

With the **Vamos app** you are able to set the caller on hold by pressing the pause button. The caller will hear the **waiting music** set in the Company Panel. If no files are uploaded, the caller will hear a default waiting tone.

4.4 Switch call

During a call it is possible to **switch the call** from your fixed device to your mobile phone and vica versa. During the call you can see on which device a call is pending and easily press the other device to **seamless** switch the call to your other device. If the option is faded out, then there is no device assigned to your extension.